

REPCO

REPLACEMENT PARTS, INC.

POLICY AND PRICING INFORMATION CONTACT INFORMATION

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REPCO is dedicated to serving the Appliance Aftermarket with quality products and services and has been an internationally recognized leader in the field for over forty years. We remanufacture both gas and electric, domestic and commercial, controls and safeties. And, we offer a large selection of new parts and accessories.

ORDERING:

When placing an order, please have your Customer Number, Manufacturer's Number, and our Stock number, if possible. You may place your order by mail, phone, fax, or email using the following information:

Phone: 800-433-7146
Fax: 817-293-7213
Email: info@eRepco.com
Address: 1021 West Enon Avenue
Everman, TX 76140

HOURS OF OPERATION:

Repco is open from 8:30 am to 4:30 pm, CST, Monday-Friday, except holidays. Fax and email orders may be sent 24 hours, seven days.

SHIPPING:

All orders are normally shipped within 24 hours, subject to inventory availability. Normal shipment is via UPS ground, unless otherwise specified by the Customer.

RUSH SERVICE:

Normal Rebuilding Service-Antique Parts	10-14 days
Normal Rebuilding Service-Stock Items	7-14 days
24-Hour Rush Fee	\$35.00
72-Hour Rush Fee	\$25.00

Most stock items are in inventory at the time of the Customer's order. However, due to the availability of cores and other market factors, there may be times when there may be a delay in stocking normal inventory items. REPCO offers a RUSH SERVICE for those Customers that may have an emergency that needs to be addressed immediately.

PRICES:

Prices are subject to change without notice. Possession of this Price List does not obligate REPCO to sell, nor does it constitute an offer to sell. Please take advantage of REPCO'S Volume Pricing Discounts whenever possible. We can save you money!

WARRANTY RETURN POLICY:

All products to be considered for WARRANTY CREDIT OR REPLACEMENT must be accompanied by a detailed description of the product's application and description of failure. **NO EXCEPTIONS.** Prior to accepting items for warranty concession, each device will be carefully inspected for evidence of abuse or damage that may void the warranty, such as:

Burned contacts	Missing parts
Stripped threads	Water/fire damage
Improper installation	Abuse or tampering

All controls/safeties will be checked in our QC Dept to confirm Customer's claim for warranty.

PAYMENT OPTIONS:

Net 30 Days with approved Open Account. Contact our office for information. COD, MasterCard, Visa, Prepayment. Returned check fee is \$35.00.

CORE CHARGE CREDITS:

Core charge credits to invoices will be given within 30 days of invoice date. A copy of the invoice to be credited for core charges must accompany cores in shipping carton.

CORE PURCHASES:

REPCO purchases most high-volume cores for controls, safeties, popular antique parts, and others. Core Purchase Lists are issued monthly. A disposal fee, which may vary depending on the parts, will be charged for parts sent in that REPCO does not buy or has not been approved. A Repco Purchase Order must be obtained prior to sending in cores for purchase.

RETURN PRODUCTS:

All sales are final. No product may be returned without prior authorization from REPCO. To receive credit for your return, product must be received freight prepaid in its original saleable condition (including all accessories). Returns are subject to a 25% Re-Stocking Fee.

WARRANTY INFORMATION:

Commercial Products	Std Ltd Warranty	1 Year
Domestic Products	Std Ltd Warranty	2 Years

Don't forget our new Rush Services! Have your Customers up and running in no time! Save them time and money!

24-Hour Rush Service	\$35.00
72-Hour Rush Service	\$25.00

Don't forget that Repco will buy your cores for CASH OR ACCOUNT CREDIT! Just call us for the latest CORE PURCHASE LIST. Turn your cores into money! Also, remember to return your cores within 30 days, with a copy of the corresponding invoice, and we'll credit your core charges! It's that easy!

Phone: 1-800-433-7146

Fax: 1-817-293-7213

We need your cores!

Free freight for 25-pc orders!

Plan ahead and save with stocking orders!

Use your cores for greater purchasing POWER!